



**LECTURE ONE
QUALITY BASIC
CONCEPTS**



Assessment schedule

Assessment method	Description	Weight (%)
Assignment	3 reports	15
Quiz	Quiz 1 and 2	10
Project	SOP	5
Written exam	Mid term exam	25
Written exam	Final exam	40
Participation		5
Total		100 %

Course content

No	Course Content
1	Basic concepts: definition; terminology of the quality system
2	Quality function
3	History of quality control
4	Quality policies and objectives
5	Organization for quality
6	Quality costs
7	Quality improvement tools
8	Quality Assurance
9	Six sigma
10	Quality control